

# Frequently Asked Questions

**How is Attendance on Demand™ different from traditional attendance software?** Instead of investing in costly software, hardware, maintenance and support of traditional systems, Attendance on Demand is built with an application service provider (ASP) model. This lets you leverage InfoTronics' specific expertise to deploy, host and manage access to complete time and attendance labor management functions. The application is delivered over highly secure networks on a subscription basis — speeding implementation, minimizing the expenses and risks, and overcoming the significant costs and chronic shortage of qualified technical IT personnel available in-house.

**Is this a cost-effective method of handling time and attendance?** The Attendance on Demand hosted application is far more affordable than buying time and attendance software. Subscription rates are cost-effective. You pay for the employees that you manage and budget easily because monthly costs are predictable. Attendance on Demand eliminates upfront investments in software licenses, server and network hardware, dedicated support personnel, and other costly requirements.

**What equipment do I need to use Attendance on Demand?** Your company only needs a PC installed with Internet Explorer 6.0 and an Internet connection to access Attendance on Demand through a company-specific URL. Attendance on Demand features a straightforward user interface and instantly accessible online training to get you up and running quickly.

**What about implementation?** With its simple configuration and setup, the system is already up and running, accommodating your unique pay rules and business processes. Just log in and begin entering data. Faster implementation means you're productive sooner.  
**Can we cut administration costs?** Cutting costs is a key benefit of using Attendance on Demand. There is no need for expensive IT professionals to maintain the system. No more fear of obsolescence or costly upgrades as your company grows.

**What about data security and backup?** InfoTronics has designed the Attendance on Demand service in a hosted environment that is physically sound, network secure, and reliably available. Trust your labor data to the most advanced system on the market, monitored around the clock. Backups are maintained on a continuous basis, which means you are covered in the unlikely event of data loss.